BS&A
SOFTWARE

Rental
Registration

Accounting

Certification
& Certificates

Property

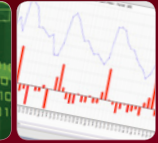Enforcement

Permits

Report
Engine

Projects

Productivity
Tools

Contractor
Registration

**Community
Development
Software**

Service, Solutions, Support...Satisfaction

BS&A's goal is to bring meaningful and sustainable value to our customers. With over twenty years of experience in the software industry, we have learned there are three key factors in delivering value: People, technology, and integration.

People

Value

Technology   Integration

Our company is driven by people: Our software developers, support technicians, and customers. Our developers continually innovate to provide customers with the solutions they need. Our support technicians strive to do more than just help users; they create lasting relationships through unmatched personal service.

Technology allows us to regularly offer updated features that drive efficiency, while remaining current with the industry's latest advancements.

Integration needs to go deeper than the software. We believe true value is achieved by integrating people and technology. By considering these as essential, we are able to provide industry-leading technology, unparalleled customer service, and software integration... a combination that delivers outstanding value to our customers.

Community Development

Rental Registration
Enforcement
Report Engine
Contractor Registration
Permits
Projects
Productivity Tools
Property
Certification & Certificates
Accounting

The Comprehensive Community Development Solution

Our Building Department .NET and Field Inspection .NET applications increase the efficiency of your Community Development department through seamless integration between the two. Our feature-rich Community Development software provides you with total control over your data at a reasonable price. This is achieved by employing community development experts devoted to the quality, value, and performance of our software.

Built on a Foundation of Unmatched Customer Support
Since 1987, our primary focus has been to provide responsive and personalized customer service. We are proud that our average response time is only fifteen minutes, and that our commitment to service has resulted in numerous, long-term customer relationships.

Technology Designed with You in Mind
At BS&A, our software is designed to create an easy and productive customer experience. By standardizing on the Microsoft .NET Platform and SQL Server Database Engine, we have partnered with a trusted source for our software to deliver seamless integration.

Building Department Software Key Advantages

BS&A's Building Department software offers a flexible repository of your department's property-based records. It offers easy tracking of property information, projects, permits, occupancies, enforcement actions, certifications, variances, bonds, transactions, letters, images, comments, and external attachments.

Property Information

An easily navigated format allows you to track detailed property-based information, such as current land, legal, rental, address, owner information, permits, projects, rental certificates, variances, code enforcements, certificates of occupancy, and more. Property flags, Stop Work Orders, letter correspondence, images, and other document types are also readily accessible.

Project Management and Tracking

Know at a glance the state of your construction projects by quickly navigating through your requirements, user-defined approvals, permits, bonds, COs, and inspections. Modification of project requirements can be made at any point in the process.

Permits

Track and add critical information for permits from application to completion. When adding a permit, you can select from existing contractors, licensees, and registrations as needed, or add new ones. Invoices can be added and payments received quickly and efficiently. The inspection process can be tracked from beginning to end, while our workflow and efficiency tools automate follow-ups and procedures.
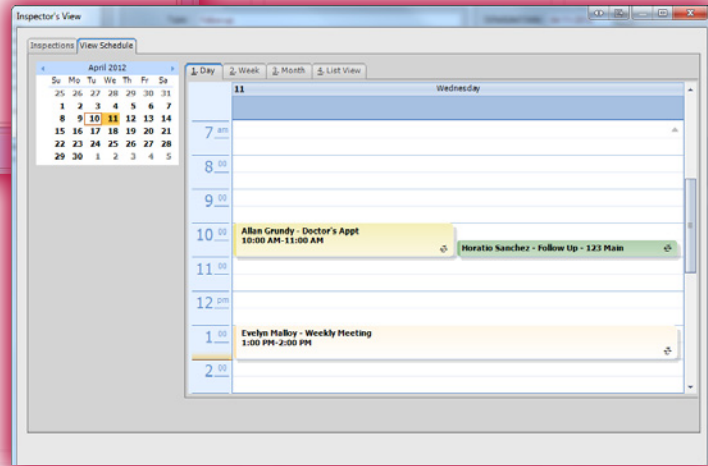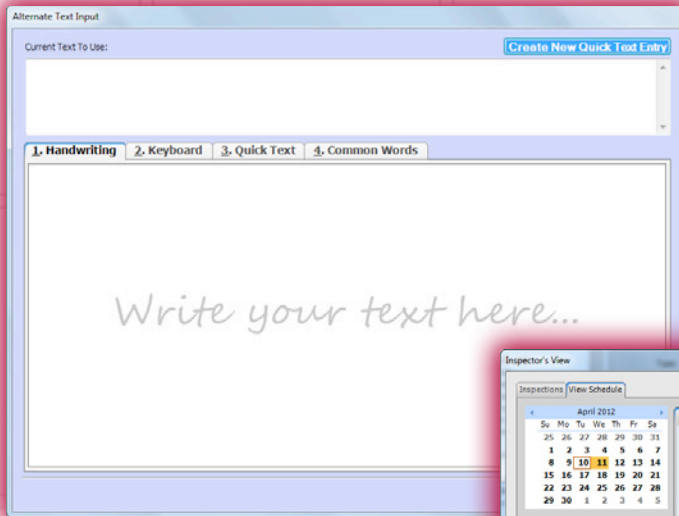
"Absolutely, the Field Inspection module has completed, and is the most valuable asset to, our multi-year digital transition process. First year implementation of digital documents and attachments to the BS&A Building Department System worked wonderfully. However, we soon discovered a problem with the massive amounts of data entry required.

As staff reductions through attrition increased, we began to notice our lag time increase to several weeks for data entry, and hand-writing an inspection record - leaving for office staff to scan and attach - became time-consuming and difficult to accomplish. We also found that IF the inspector returned to the office with some additional inspection or enforcement record information to complete, it never got done due to distractions.

Field Inspection has allowed us to perform, enter, complete, AND communicate results to permit holders and others from the (inspection) site. Field Inspection combined with in-vehicle printing and broadband internet access has revolutionized our field inspection capabilities and workflow.

Kudos on a great product from a great company with professional and courteous employees."

— Jeffrey A. Dunlap, Building Official
Niles Charter Township

Contractors and Licensees

This module provides a variety of information on contractors, licensees, and registrations. Manage multiple licensees on one contractor record, contractor permit histories, bonds, outstanding balances, flags, comments, and letters. The software can generate local license numbers and warn when registration, license, or insurance has expired. You receive automatic warnings when money is due, the contractor is flagged, or a Stop Work Order has been placed on a property, project, or permit.

Enforcement

Track all property maintenance issues with this full-featured module. It offers detailed storage for all inspections, violations, correspondence, images, and more.
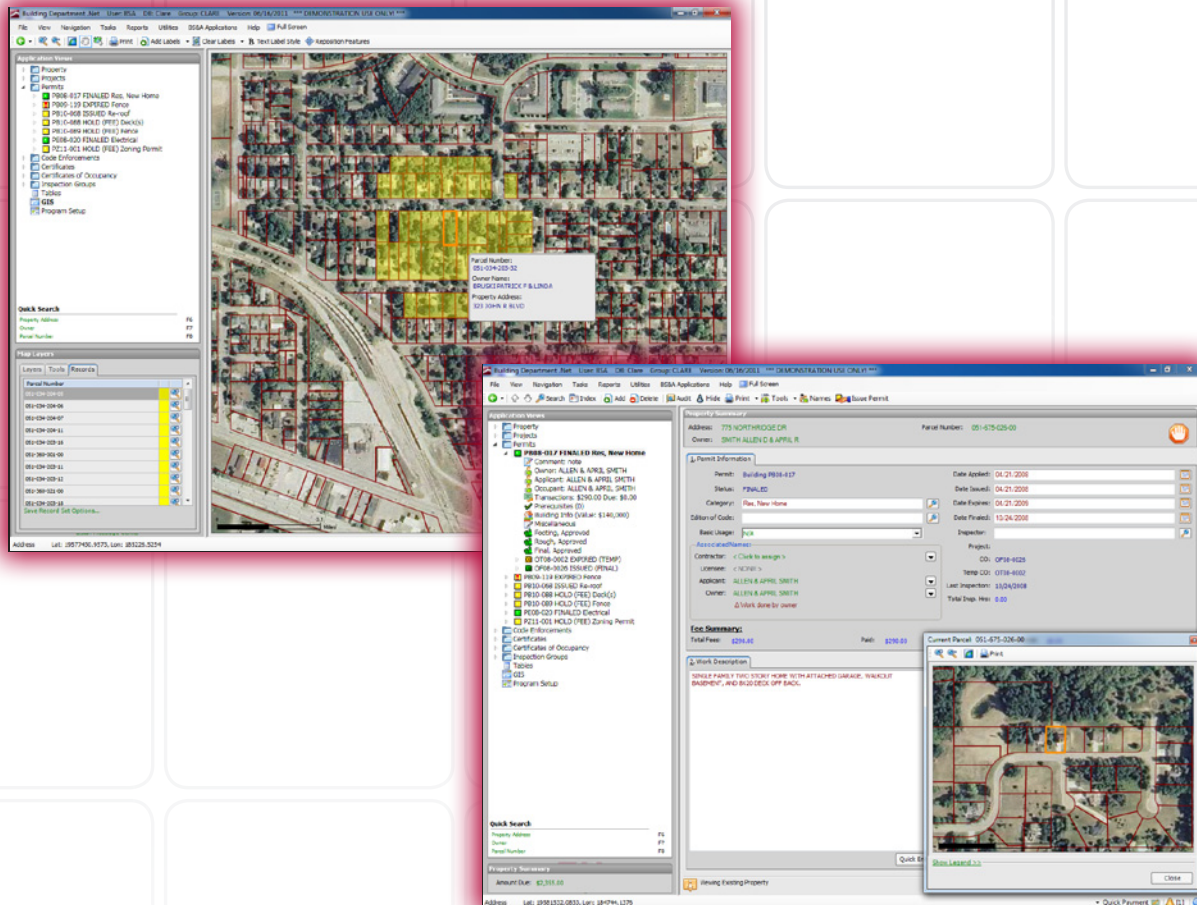
Certification

Through our flexible Certificate module, you can track any user-definable certificate and recurrent record. Mass renewals, generation of invoices, application of annual fees, and transfer of delinquent amounts to taxes are just a few of the automated timesaving processes available.

"The greatest thing about BS&A Software's Community Development suite is the ease of access to data. With a touch of a button and a click of a mouse, a whole plethora of information is available to the user. I am also impressed with the communication within the software – the programs are designed to work with one another.

The BS&A program was already installed when I started working for the township. I quickly got over my fear of the program with every call that was cheerfully answered by the staff. Even the most simple, small question was answered without hesitation."

— Tanya Avery, BZA Assistant (Building, Zoning, and Assessing Assistant)
Pere Marquette Charter Township

Inspection Scheduling and Tracking

Our flexible scheduler makes it easy to schedule appointments, holidays, vacations, meetings, and inspections. Violations are tracked by location, details, and status. To save time, the violation text can be used in repair letters/e-mails. Our Microsoft® Word-integrated Letter Generator automates correspondence, saves it to the original inspection, and links it to the property.

Ad-hoc Inspection Types and Inspection Groups

When flexibility of inspection type is needed, the Inspection Groups module is the answer. Set up any type of inspection-holding record and track it with the same thoroughness of "standard" inspections.
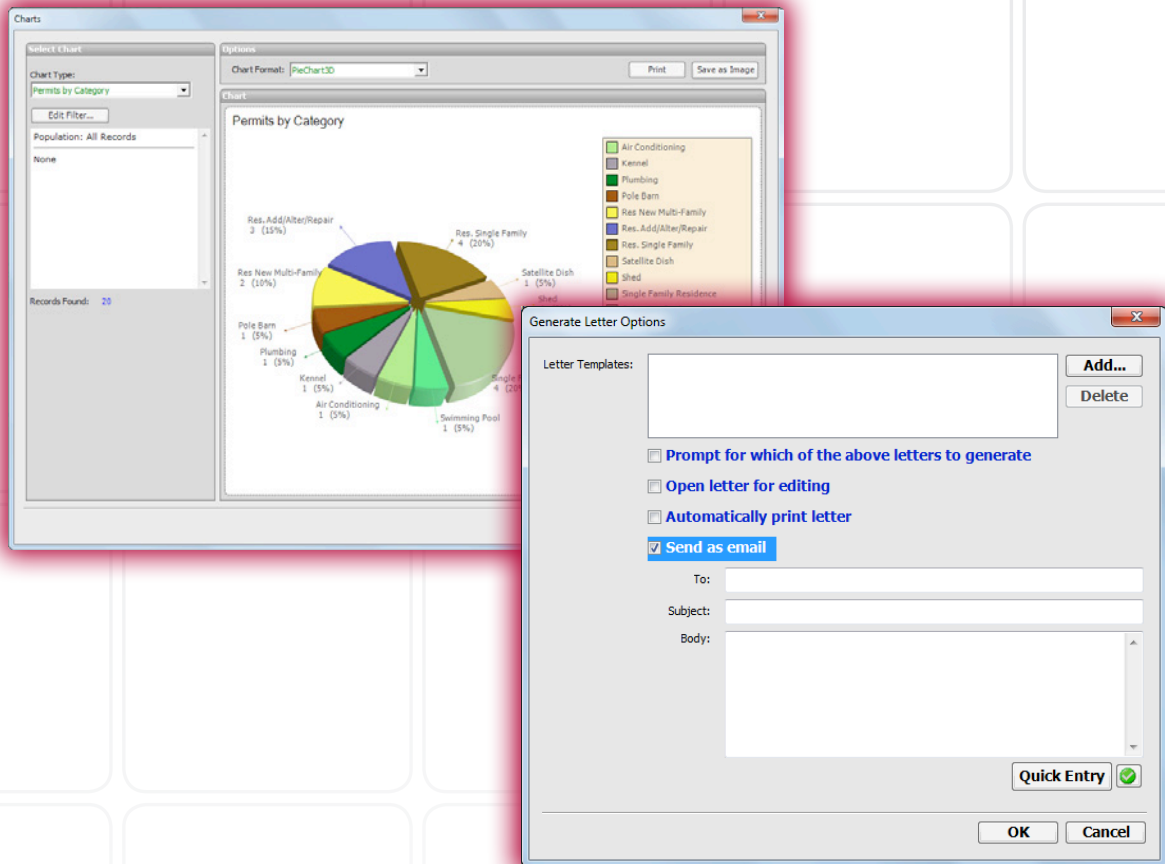
Workflow and Efficiency Tools

Our workflow and efficiency tools help improve productivity and reduce errors by automating the follow-up of open issues, such as correction notices, e-mails, re-inspection scheduling, fees, and more.

Comprehensive Collection of Built-in Reports... and a Free Report Writer

BS&A's applications come with an extensive list of flexible and simple-to-customize reports. A powerful Report Writer is included at no charge, giving you the ability to create reports you find necessary for your jurisdiction.

Tight Integration with BS&A Financial Management Applications

Our Building Department software can run stand-alone or be seamlessly integrated with many of our Financial Management applications for more efficient inter-departmental communication and management.

Field Inspection Software Key Advantages

BS&A's Field Inspection .NET software uses checklists, handwriting recognition, quick text features, and common word lists to enable inspectors to quickly and efficiently complete inspections and share data with Building Department .NET.

Integrates with Tablets
Tablets are highly useful field tools that increase the productivity of the mobile professional's workflow.

No More Double Data Entry
Gone are the days of hand-writing notes during the inspection, only to have to then enter them into the computer later. Quickly upload inspection results and repair letters, automatically send e-mails, and download changes from the desktop, home, or anywhere.

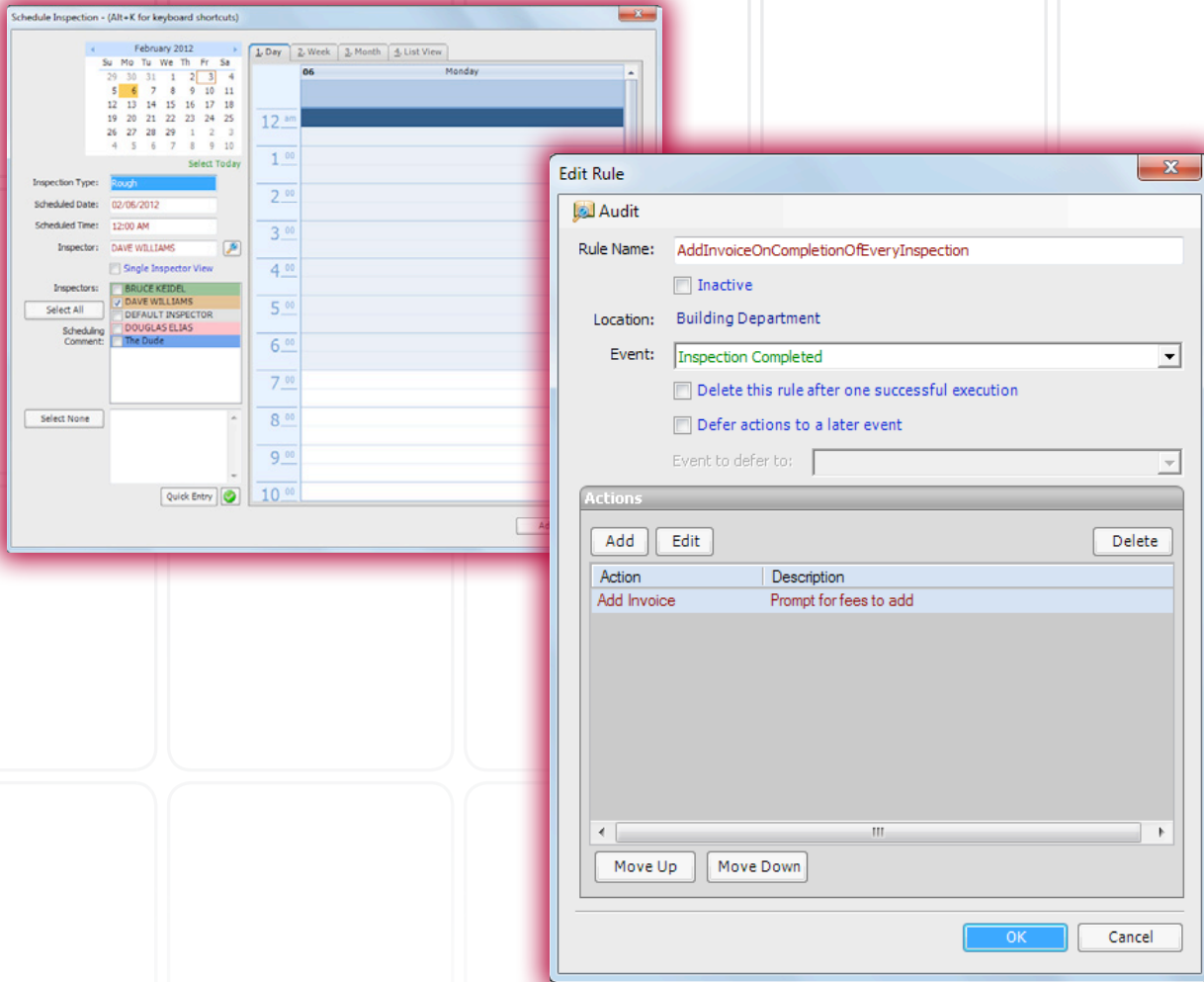### Alternate Data Entry Screens Avoid the Need to Have a Keyboard
Using pop-up, screen-based keyboards, the latest handwriting recognition, Quick Text, and Common Words, the data entry process is simple and accurate.

Familiar, Easy-to-Use Interface
Though specialized for field data collection, our user interface is closely aligned with the Building Department Software for a shortened learning curve.

Checklists Speed You through Inspections
With a tablet PC in hand, you can use custom checklists to speed through the most complicated of inspections. Add notes, take snapshots of violations, or use our workflow and efficiency tools to automate easily forgotten follow-ups and procedures.

Add Code Enforcement Records from the Field
If a property maintenance issue is observed, a Code Enforcement record and inspection can be added and completed onsite.

Issue Certificates of Occupancy from the Field
As the last inspection is approved, an inspector can issue and e-mail the final Certificate of Occupancy directly from the tablet.

"Recently, the whole setup of my office changed as our Inspectors went contractual. The team at BS&A really listened to my needs and helped me lay out the reports that I needed, and actually helped me figure out what information I really needed.

When thinking back to the training, I did not have much computer knowledge when my employer first got another DOS-based program. When we started talking about switching to BS&A, I was extremely nervous about whether I would catch on to the new program and how difficult the new program might be to use. BOY, I couldn't have been more wrong. The BS&A program is easy to learn and use, and the training was very thorough. Things I missed on the training, forgot over time, or just needed more help with, I have always gotten superior help and have never felt stupid for asking for help or questions.

Switching to BS&A was probably one of the smartest moves we have made."

— Oceana County Building Department

Better Software Answers

To provide better answers, you have to listen. The combination of customer input and our expertise has led to the development of software solutions based on how you do your job, not how we think you should. Industry leading applications providing real world solutions at an exceptionally affordable cost...that's BS&A Software.

Community Development Software

**Rental Registration | Enforcement | Projects
Property | Accounting | Certification & Certificates
Productivity Tools | Permits | Report Engine**

BS&A
SOFTWARE